A logo with a key

AI-generated content may be incorrect.

1. **Application Process**
2. Question: I am interested in scheduling a tour of \_\_\_\_ property, what are you looking for from a tenant.

Answer: We conduct a best fit assessment based off all applicants. The requirements are

625 minimum credit score, Monthly income is 2.5 x rent, Background check, No previous evictions.

1. Question: When can I conduct a tour of the home?

Answer: Perfect, we are excited about conducting your tour. Please confirm the date and time that works best for you with the link provided below. Please state what feature of the home stood out most to you?

<https://ddtenterprise.org/schedule-a-tour/>

1. Question: I just submitted my application, what’s next?

Thank you for submitting your application. Are you interested in scheduling a tour of the home to determine if it's a great fit for you. If so, please select a date and time that works best using the link below.

<https://ddtenterprise.org/schedule-a-tour/>

1. Question: Security Deposit is paid what’s next?

Answer: I will place the home of the market now that the security deposit is paid. From there I will send you an email explaining follow-on instructions which will include a welcome letter, Move-in Inspection Document, and utilities transfer document.

1. Question: When will the security deposit be returned?

Answer: At DDT Enterprise we state that its security deposits will be returned no later than (30) days after your move-out date. An inspection, Repair and itemized receipts need to be drafted to support the return of your deposit.

1. Question: When will I know if I am selected for the home?

Answer: DDT will decide based on a best fit assessment along with the pre-requisite requirements.

1. Question: When will I receive the keys?

Answer: All homes managed by DDT Enterprise are encrypted with padded Electrical Locks. Once the pro-rated/ 1st month’s rent is paid, 4 hours prior to your move in time (4:00 pm). You will receive the code to allot for your move in.

1. Question: I missed my scheduled tour, can I reschedule?

Answer: Certainly, please choose a time that works with your schedule using the link below.

<https://ddtenterprise.org/schedule-a-tour/>

1. Question: Is there a reason why I was not selected for the unit?

Answer: At DDT Enterprise we conduct a best fit assessment based off all applicants, we chose an applicant we felt suited the home in a more extremis situation. I will keep you in mind when our next rental comes available. Please sign up for our

1. Question to Potential Resident: It was great conducting a tour with you today, what would be your projected move-in date in the event you were selected.
2. **Maintenance Issues**
3. Resident Question: There is an ongoing leak at the home, my items have been damaged in the garage, is there any potential reimbursement?

Answer: I am sorry to hear about this issue, rest assured we are working diligently to mitigate this issue. Regarding your potential reimbursement, please conthot your renter’s insurance, additionally please place your maintenance issue in your Resident portal for more efficient updates and repair statuses.

1. Resident Question: The air conditioner is blowing hot air

Answer: Thank you for the proper communication please place your maintenance issue in your Resident portal for more efficient updates and repair statuses.

1. **Inspections**
2. Question: When should the move-in inspection document need to be completed?

Answer: Within (5) business days.

1. Question: How often are inspections done at DDT Enterprise.

Answer: DDT Enterprise Conducts at least one Annual Inspection per year and a Semi-annual inspection during the 4–6-month mark of your initial lease.

1. **Move Out Process:**

Resident,

Attached is the move out billing sheet in the event of discrepancies from your departure on “Said date”. Additionally, below are the move out instructions for your departure.

Day of Move out:

Attached is the move out billing sheet in the event of discrepancies from your departure on “Said date”. Additionally, below are the move out instructions for your departure.

What are the move out instructions:

Please have the home cleaned prior to your departure date, if you do not have a preferred cleaner (receipt required) we will use our preferred vendor to conduct the service.

Please place keys on the countertop of the home and leave the doors unlocked on the date of your departure unless specific instructions are specified by the manager.

Security deposits will be released within (30) days of the departure date.

Place lights and water out of your name on the day after your departure.

Notify the manager of any issues that you may have prior to your departure date.

How can I apply?

Thank you for your interest you can apply for any property with the link provided below.

https://ddtenterprise.managebuilding.com/Resident/rental-application/new/apply

1. Question: When will I know if I am selected for the home?

Answer: My staff and I will decide based on a best fit assessment at least (3) days before leased availability date.

1. Question: When can I begin the renewal process?

Answer: If you are selected for renewal your renewal offer will be initiated with you within the (60) days prior to your lease expiring

1. Question: Can I speak to a service agent?

Answer: We would love to hear from you. Please utilize your “contact us” icon or use the link below.

[Contact Us | DDT Enterprise | Rental Properties & Rental Property Management](https://ddtenterprise.org/contact-us/)

1. **Extra question :**
2. Question: When is rent due?

Answer: 5th of each month

The late fee of $10 per day rent is late

1. Question: What is the management fee?

Answer: 8% of monthly rent – 2% lower than competitors.

1. Question: How long does maintenance take?

Answer: For routine repairs, we repair on the 25th – 29th every month.

For emergency repairs, they are done within 48 hours of request.

1. Question: What happens if you miss the rent?  
   Answer: you will be issued a 21 day/evection notice.

In your lease, it states if a problem is not rectified within 21 days, that the home can be re-leased to a paying tenant.

1. Question: What does DDT operate in its management regions?

Answer: DDT operates throughout the entirely of the United States.

1. Question: Who is the owner of DDT Enterprise

Answer: Demetrice Thomas

1. Question: Who is Demetrice Thomas?  
   Answer: He is a Navy veteran with over a decade of real estate business in both commercial and residential.

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1. Late Payments, half payments delaying the rent –

Yes, late payments are fine, however any payment made after the 5th of the month late fees will be assessed.

1. Flooding / Fire / Death / Police /Criminal

Please call DDT immediately on (757) 408-7241

1. Can I bring my pet during the tour

Your fur-baby is a part of your family, and we want to ensure that they are comfortable with the home as well, their vote counts!